



Warranty Agreement

Warranty Coverage

Grandview Buildings LLC warrants to the purchaser, that a Grandview Buildings Portable Building will be free of all defects in material and workmanship for 7 years. This warranty extends to the original buyer and each successive buyer within the warranty period.

Within the period of this warranty, Grandview Buildings LLC will repair or replace, free of charge; any part proving defective in material or workmanship. All warranty repairs and service must be performed by an authorized Grandview Buildings LLC technician, and will be completed, as possible, at the buyer's delivery location. Should the product need to be returned to the Plant facility, it will be done so at no charge to the customer. Determination of service location is at the full discretion of Grandview Buildings LLC.

All expenses related to replacing or repairing a defective part under this warranty shall be assumed by Grandview Buildings LLC except for the following expenses, which shall be assumed by the buyer:

Adverse weather conditions, hail, wind, fire, water, flood, earth movement, accident, theft, vandalism, or act of God, or a casualty which is customarily covered by homeowners' insurance. This warranty does not cover damage caused by misuse, alteration, neglect, improper maintenance, or abuse. This warranty does not cover damages to building contents or other personal property. The warranty does not cover normal wear and tear of wood or wood products from normal use that can occur. Normal wear and tear include, but is not limited to, cosmetic changes in the appearance of the wood or fading of the wood.

Any damage apparent at the time of delivery should be disclosed to the delivery driver at that time. If damage is sustained during delivery but not disclosed to the driver, buyer has five (5) days to report the damage to Grandview Buildings LLC.

Grandview Buildings LLC has no responsibility under this warranty for ground site conditions that may affect the above-mentioned product. Natural ground conditions may result in the portable building settling and affecting the levelness of the building. An unlevel building may have effects on the doors, windows, and overall integrity of the building. Re-leveling is not covered by this warranty. Pressure treated flooring may have the appearance of gaps due to shrinkage during the pressure treating process and may show knots in the appearance. Pressure treated wood flooring appearance or seam gaps are not covered by this warranty.

Used or discounted display buildings are not covered under the full extent of this warranty. Used or discounted display buildings built four (4) or more years prior to the purchase by buyer are subject to the following limited warranty for two (2) years from the date of purchase:

1. The roof is guaranteed to not leak
2. Doors and windows are guaranteed to function properly (aside from ground condition issues)
3. The building is guaranteed to not have structural issues that would deem it to be unsound.

Cosmetic or wear and tear issues are not covered for used or discounted display buildings as a part of this warranty. Used or discounted display buildings are sold as-is, as stated on the contract, and hereby do not qualify for the 7-year warranty coverage.

Warranty Exclusions

This warranty does not apply to any costs, repairs, or services for the following:

1. Service calls to correct the leveling or placement of the building after delivery
2. Damage resulting from misuse, abuse, accidents, alterations, or improper installation.
3. Corrective work necessitated by repairs made by anyone other than a Grandview Buildings LLC authorized service technician.

How to Obtain Warranty Service

If warranty services are needed, the buyer must notify Grandview Buildings LLC by emailing supporting photographs to grandviewbuildings@gmail.com or calling (320) 363-4331 and giving a detailed description of the warranty work needed. Once the service work has been deemed a covered service/repair, a service technician will contact the buyer to discuss an appropriate date for service to take place.